

# **BORIS H. J. M. BRUMMANS, PHD**

Département de Communication, Faculté des Arts et des Sciences, Université de Montréal  
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## **EDUCATION**

- 2000 – 2004 Doctor of Philosophy in Communication, Texas A&M University, USA  
(Katherine I. Miller and Linda L. Putnam, co-advisors)
- 1998 – 2000 Master of Arts in Communication, Michigan State University, USA  
(James W. Dearing, advisor)
- 1994 – 1997 Master of Science in Policy and Organization Studies, Tilburg University, the Netherlands  
(Pieter W. D. van Harberden, advisor)
- 1993 – 1994 Propaedeutic degree in Psychology, Tilburg University

## **ACADEMIC APPOINTMENTS**

- 2019 – present Professor, Département de Communication, Université de Montréal, Canada
- 2018 Senior Visiting Fellow, Istituto di Studi Avanzati and Dipartimento di Scienze dell'Educazione "Giovanni Maria Bertin," Università di Bologna, Italy
- 2017 Partner Institute Scholar (Visiting Scholar/Professor), Department of Literature, Seinan Gakuin University, Japan
- 2010 – 2019 Associate Professor, Département de Communication, Université de Montréal
- 2004 – 2010 Assistant Professor (Tenure Track), Département de Communication, Université de Montréal
- 2000 – 2004 Graduate Research Assistant, Graduate Instructor, and Graduate Teaching Assistant, Department of Communication, Texas A&M University
- 1999 – 2000 Graduate Research Assistant and Graduate Teaching Assistant, Department of Communication, Michigan State University
- 1996 – 1998 Graduate Research Assistant, Department of Policy and Organization Studies, Tilburg University

## **AWARDS AND HONORS**

### **Research Awards**

- 2019 *Top Conference Paper Award*  
"How documents make a difference in mediation: Tracing the agency of texts in third-party dispute resolution"  
Language and Social Interaction Division, International Communication Association

- 2018 *Outstanding Edited Book Award*  
*The agency of organizing: Perspectives and case studies* (published by Routledge)  
 Organizational Communication Division, National Communication Association
- 2014 *Highly Commended Paper Award*  
 “Business writing on the go: How executives manage impressions through e-mail communication in everyday work life” (published in *Corporate Communications*)  
*Corporate Communications* Editorial Team
- 2011 *Top Conference Paper Award*  
 “Figures in tension in organizational communication: A ventriloquial perspective”  
 Organizational Communication Division, International Communication Association
- 2009 *Outstanding Article Award*  
 “Making sense of intractable multiparty conflict: A study of framing in four environmental disputes” (published in *Communication Monographs*)  
 International Communication Association
- 2008 *Outstanding Article Award*  
 “Making sense of intractable multiparty conflict: A study of framing in four environmental disputes” (published in *Communication Monographs*)  
 Organizational Communication Division, National Communication Association
- 2007 *Top Conference Paper Award*  
 “To be or not to be: The question of organizational presence”  
 Organizational Communication Division, International Communication Association
- Top 3 Conference Paper Award*  
 “Discourse, communication, and the question of organizational ontology”  
 Organizational Communication Division, National Communication Association
- 2005 *Top 4 Conference Paper Award*  
 “How homogeneous are stakeholder groups? Profiling disputants’ framing of intractable environmental conflicts”  
 Organizational Communication Division, International Communication Association
- Association of Former Students Distinguished Graduate Student Award*  
 University-wide former graduate student award for best doctoral research  
 Association of Former Students, Texas A&M University
- 2003 *Melbern G. Glasscock Graduate Scholars Award*  
 College-wide graduate student award to support doctoral research  
 Melbern G. Glasscock Center for Humanities Research, Texas A&M University
- Tiffany Hunnicutt Graduate Scholarship Award*  
 Departmental award for excellence in graduate scholarship  
 Department of Communication, Texas A&M University

### **Teaching and Advising Awards**

- 2016 *Prix d’Excellence en Enseignement aux Professeurs de l’Université de Montréal*  
 University-wide award for teaching excellence  
 Université de Montréal
- 2015 *Prix d’Excellence en Enseignement pour les Professeurs de la Faculté des Arts et des Sciences*  
 Faculty-wide award for teaching and advising excellence  
 Faculté des Arts et des Sciences, Université de Montréal

## Fellowships

- 2018 *ISA Visiting Fellowship*  
Fellowship to support the Università di Bologna's internationalization and interdisciplinarity  
Istituto di Studi Avanzati (ISA), Università di Bologna
- 1998 *The Netherland-America Foundation Fellowship*  
Fellowship to support Dutch students' graduate studies in the USA  
The Netherland-America Foundation
- Fortis Bank Fellowship*  
Fellowship to support Dutch students' graduate studies abroad  
Fortis Bank

## PUBLICATIONS

### Books

- Brummans, B. H. J. M. (Ed.). (2018). *The agency of organizing: Perspectives and case studies*. New York, NY: Routledge. [Foreword by Linda L. Putnam; chapters by Steffen Blaschke; Joel O. Iverson, Robert D. McPhee, and Cade W. Spaulding; Anne M. Nicotera; Dennis K. Mumby; Kirsten J. Broadfoot, Debashish Munshi, and Joëlle Cruz; François Cooren; Karen Lee Ashcraft and Timothy R. Kuhn; and George Cheney and Dean Ritz; endorsements by Lars Thøger Christensen, Joep P. Cornelissen, and Paul M. Leonardi]
- Review: Barker, J. R. (2018). *Administrative Science Quarterly*, 63(3), 37–39. doi: 10.1177/0001839218770165
- Review: Bisel, R. S. (2018). *Management Communication Quarterly*, 32(3), 462–464. doi: 10.1177/0893318918763122
- Review: Fairhurst, G. T. (2018). *Organization Studies*, 39(12), 1840–1843. doi: 10.1177/0170840618786940
- Review: Marshall, D. H. (2019). *Management Learning*, 50(5) 620–622. doi: 10.1177/1350507618772128

### Refereed Articles

- Martine, T., Brummans, B. H. J. M., & Cooren, F. (in press). At the junction between subsistence and reference: A pragmatist take on interaction analysis. *Journal of Communication*.
- Brummans, B. H. J. M., Hwang, J. M., & Cheong, P. H. (2019). Recycling stories: Mantras, communication, and organizational materialization. *Organization Studies*, 1–24. doi: 10.1177/0170840618819033 [OnlineFirst] [Part of special issue on “Spirituality, symbolism and storytelling” edited by Marianna Fotaki, Yochanan Altman, and Juliette Koning]
- Fox, S., & Brummans, B. H. J. M. (2019). Where's the plot? Interprofessional collaboration as joint employment in acute care. *Journal of Applied Communication Research*, 47(3), 260–282. doi: 10.1080/00909882.2019.1624807
- Brummans, B. H. J. M., & Hwang, J. M. (2018). Home is what we make it: Hybridity as an alternative for spatial metaphors in at-home ethnography. *Journal of Organizational Ethnography*, 7(2), 164–

175. doi: 10.1108/JOE-12-2017-0065 [Part of special issue on “Exploring the *différance* between at-home ethnography and ethnography abroad” edited by Oana Brindusa Albu and Jana Costas]
- Boivin, G., Brummans, B. H. J. M., & Barker, J. R. (2017). The institutionalization of CCO scholarship: Trends from 2000 to 2015. *Management Communication Quarterly*, 31(3), 331–355. doi: 10.1177/0893318916687396 [Lead article]
- Brummans, B. H. J. M., Cheong, P. H., & Hwang, J. M. (2016). Faith-based non-governmental environmental organizing in action: Veroes’ campaigning for vegetarianism and mindful food consumption. *International Journal of Communication*, 10, 4807–4829. Available from <http://ijoc.org/index.php/ijoc/article/view/4695/1799> [Part of special section on “Climate and sustainability campaigns” edited by Lucy Atkinson, Bruno Takahashi, and Merav Katz-Kimchi]
- Brummans, B. H. J. M. (2016). Dialoguing with the unborn, the unconscious, and the dead. *Departures in Critical Qualitative Research*, 5(2), 125–133. doi: 10.1525/dcqr.2016.5.2.125 [Introduction: Rawlins, W. K. (2016). Elusive dialogues: Attending to others. *Departures in Critical Qualitative Research*, 5(2), 123–124. doi: 10.1525/dcqr.2016.5.2.123]
- Brummans, B. H. J. M., & Vásquez, C. (2016). A two-step teaching strategy for coping with textualization fever in ethnography. *Qualitative Inquiry*, 22(2), 119–124. doi: 10.1177/1077800415617210 [Part of special issue on “Teaching qualitative research as a transgressive practice” edited by Ping-Chun Hsiung]
- Westerfhof, G. J., Vuuren, M. van, Brummans, B. H. J. M., & Custers, A. F. J. (2014). A Buberian approach to the co-construction of relationships between professional caregivers and residents in nursing homes. *The Gerontologist*, 54(3), 354–362. doi: 10.1093/geront/gnt064
- Cheong, P. H., Hwang, J. M., & Brummans, B. H. J. M. (2014). Transnational immanence: The autopoietic co-constitution of a Chinese spiritual organization through mediated communication. *Information, Communication & Society*, 17(1), 7–25. doi: 10.1080/1369118X.2013.833277 [Lead article, part of special issue on “The Internet, social networks and civic engagement in Chinese societies” edited by Wenhong Chen]
- Cooren, F., Matte, F., Benoit-Barné, C., & Brummans, B. H. J. M. (2013). Communication as ventriloquism: A grounded-in-action approach to the study of organizational tensions. *Communication Monographs*, 80(3), 255–277. doi: 10.1080/03637751.2013.788255 [Lead article]
- Brummans, B. H. J. M., Hwang, J. M., & Cheong, P. H. (2013). Mindful authoring through invocation: Leaders’ constitution of a spiritual organization. *Management Communication Quarterly*, 27(3), 346–372. doi: 10.1177/0893318913479176
- Caron, A. H., Hwang, J. M., Brummans, B. H. J. M., & Caronia, L. (2013). Business writing on the go: How executives manage impressions through e-mail communication in everyday work life. *Corporate Communications*, 18(1), 8–25. doi: 10.1108/13563281311294100 [Lead article]
- Brummans, B. H. J. M. (2012). The road to Rizong: Buddhist mindful organizing amid natural disaster in the Indian Himalayas. *Qualitative Communication Research*, 1(4), 433–460. doi: 10.1525/qcr.2012.1.4.433 [Journal now called *Departures in Critical Qualitative Research*]
- Vásquez, C., Brummans, B. H. J. M., & Groleau, C. (2012). Notes from the field on organizational shadowing as framing. *Qualitative Research in Organizations and Management*, 7(2), 144–165. doi: 10.1108/17465641211253075 [Lead article]
- Fauré, B., Brummans, B. H. J. M., Giroux, H., & Taylor, J. R. (2012). ¿El calculo del negocio o el negocio de calcular? La contabilidad como proceso de organización a través de la comunicación cotidiana. *Diálogos de la Comunicación*, 83(marzo). Available from

<http://dialogosfelafacs.net/wp-content/uploads/2012/03/Bertrand-Fauré-y-otros.pdf> [Spanish translation of 2010 *Human Relations* article]

- Chaput, M., Brummans, B. H. J. M., & Cooren, F. (2011). The role of organizational identification in the communicative constitution of an organization: A study of consubstantialization in a young political party. *Management Communication Quarterly*, 25(2), 252–282. doi: 10.1177/0893318910386719
- Fauré, B., Brummans, B. H. J. M., Giroux, H., & Taylor, J. R. (2010). The calculation of business, or the business of calculation? Accounting as organizing through everyday communication. *Human Relations*, 63(8), 1249–1273. doi: 10.1177/0018726709355658
- Brummans, B. H. J. M., & Hwang, J. M. (2010). Tzu Chi's organizing for a compassionate world: Insights into the communicative praxis of a Buddhist organization. *Journal of International and Intercultural Communication*, 3(2), 136–163. doi: 10.1080/17513051003611610
- Brummans, B. H. J. M. (2009). Travels of a Buddhist mind: Returns and continuations. *Qualitative Inquiry*, 15(6), 1127–1133. doi: 10.1177/1077800407308225
- Cooren, F., Brummans, B. H. J. M., & Charrieras, D. (2008). The coproduction of organizational presence: A study of Médecins sans Frontières in action. *Human Relations*, 61(10), 1339–1370. doi: 10.1177/0018726708095707 [Lead article]
- Brummans, B. H. J. M., Putnam, L. L., Gray, B., Hanke, R., Lewicki, R. J., & Wiethoff, C. (2008). Making sense of intractable multiparty conflict: A study of framing in four environmental disputes. *Communication Monographs*, 75(1), 25–51. doi: 10.1080/03637750801952735 [Featured in Feeley, T. (2015). *Research from the inside out: Lessons from exemplary studies in communication*. New York, NY: Routledge.]
- Brummans, B. H. J. M. (2008). Preliminary insights into the constitution of a Tibetan Buddhist monastery through autoethnographic reflections on the dual/non-dual mind duality. *Anthropology of Consciousness*, 19(2), 134–154. doi: 10.1111/j.1556-3537.2008.00007.x
- Brummans, B. H. J. M. (2007). Travels of a Buddhist mind. *Qualitative Inquiry*, 13(8), 1221–1226. doi: 10.1177/1077800407308225
- Brummans, B. H. J. M. (2007). Death by document: Tracing the agency of a text. *Qualitative Inquiry*, 13(5), 711–727. doi: 10.1177/1077800407301185
- Brummans, B. H. J. M., & Miller, K. I. (2004). The effect of ambiguity on the implementation of a social change initiative. *Communication Research Reports*, 21(1), 1–10. doi: 10.1080/08824090409359962 [Lead article]
- Brummans, B. H. J. M. (2003). Reconstructing Opa: Last meditations of a meteorologist. *Qualitative Inquiry*, 9(5), 828–842. doi: 10.1177/1077800403252744
- Medved, C. E., Morrison, K., Dearing, J. W., Larson, R. S., Cline, G., & Brummans, B. H. J. M. (2001). Tensions in community health improvement initiatives: Communication and collaboration in a managed care environment. *Journal of Applied Communication Research*, 29(2), 137–152. doi: 10.1080/00909880128107

### **Book Chapters and Encyclopedic Entries**

- Cooren, F., Higham, L., & Brummans, B. H. J. M. (in press). The ventriloquism of media: Communication as delegation and tele-action. In J. Baron, J. Fleeger, & S. Wong Lerner (Eds.), *Media (as) ventriloquism*. Oxford, UK: Oxford University Press.

- Brummans, B. H. J. M. (2018). Introduction: Perspectives on the agency of organizing. In B. H. J. M. Brummans (Ed.), *The agency of organizing: Perspectives and case studies* (pp. 1–27). New York, NY: Routledge.
- Brummans, B. H. J. M. (2017). Mindful organizing. In C. R. Scott & L. K. Lewis (Eds.), *The international encyclopedia of organizational communication* (pp. 1612–1620). Chichester, UK: Wiley Blackwell.
- Brummans, B. H. J. M. (2017). How the everyday becomes the eternal. In J. P. Fyke, J. Faris, & P. M. Buzzanell (Eds.), *Cases in organizational and managerial communication: Stretching boundaries* (pp. 47–51). New York, NY: Routledge.
- Cheong, P. H., Brummans, B. H. J. M., & Hwang, J. M. (2016). Researching authority in religious organizations from a communicative perspective: A connective online-offline approach. In S. Cheruvallil-Contractor & S. Shakkour (Eds.), *Digital methodologies in the sociology of religion* (pp. 137–146). London, UK: Bloomsbury.
- Brummans, B. H. J. M. (2015). “Turning the lens on ourselves”: Bourdieu’s reflexivity in practice. In A. Tatli, M. Özbilgin, & M. Karatas-Özkan (Eds.), *Pierre Bourdieu, organisation and management* (pp. 70–94). New York, NY: Routledge.
- Cheong, P. H., Hwang, J. M., & Brummans, B. H. J. M. (2015). Transnational immanence: The autopoietic co-constitution of a Chinese spiritual organization through mediated communication. In W. Chen (Ed.), *The Internet, social networks and civic engagement in Chinese societies* (pp. 7–25). New York, NY: Routledge. [Reprint of 2014 *Information, Communication & Society* article]
- Brummans, B. H. J. M., Cooren, F., Robichaud, D., & Taylor, J. R. (2014). Approaches to the communicative constitution of organizations. In L. L. Putnam & D. K. Mumby (Eds.), *The SAGE handbook of organizational communication: Advances in theory, research, and methods* (3<sup>rd</sup> ed., pp. 173–194). Los Angeles, CA: SAGE. [Book awarded 2014 *Outstanding Edited Book Award* by Organizational Communication Division, National Communication Association]
- Brummans, B. H. J. M. (2013). What is an organization? Or: Is James Taylor a Buddhist? In D. Robichaud & F. Cooren (Eds.), *Organization and organizing: Materiality, agency, and discourse* (pp. 90–108). New York, NY: Routledge. [Book awarded 2013 *Outstanding Edited Book Award* by Organizational Communication Division, National Communication Association]
- Cooren, F., Brummans, B. H. J. M., Benoit-Barné, C., & Matte, F. (2013). A constituição comunicativa da cultura organizacional: Uma questão a ser cultivada (The communicative constitution of organizational culture: A question of cultivation). In M. Marchiori (Ed.), *Faces da cultura e da comunicação organizacional (Faces of organizational culture and communication)* (vol. 3, pp. 129–152). São Caetano do Sul, Brazil: Difusão Editora.
- Hwang, J. M., & Brummans, B. H. J. M. (2011). Learning about media effects by building a Wiki community: Students’ experiences and satisfaction. In C. Wankel (Ed.), *Teaching arts and science with the new social media* (pp. 39–59). Bingley, UK: Emerald.
- Hanke, R., & Brummans, B. H. J. M. (2010). Communicative framing analysis. In A. J. Mills, G. Durepos, & E. Wiebe (Eds.), *Encyclopedia of case study research* (pp. 171–172). Thousand Oaks, CA: SAGE.
- Brummans, B. H. J. M., Cooren, F., & Chaput, M. (2009). Discourse, communication, and organisational ontology. In F. Bargiela-Chiappini (Ed.), *The handbook of business discourse* (pp. 53–65). Edinburgh, UK: Edinburgh University Press.
- Brummans, B. H. J. M. (2006). The Montréal School and the question of agency. In F. Cooren, J. R. Taylor, & E. J. Van Every (Eds.), *Communication as organizing: Empirical and theoretical*

*explorations in the dynamic of text and conversation* (pp. 197–211). Mahwah, NJ: Lawrence Erlbaum. [Book awarded 2006 *Outstanding Edited Book Award* by Organizational Communication Division, National Communication Association]

### **Invited Articles, Forum Introductions, and Book Reviews**

- Brummans, B. H. J. M. (2015). Forum introduction: Organizational communication and the question of agency. *Management Communication Quarterly*, 29(3), 458–462. doi: 10.1177/0893318915584823 [Corrigendum: doi: 10.1177/0893318918774862]
- Brummans, B. H. J. M. (2014). Pathways to mindful qualitative organizational communication research. *Management Communication Quarterly*, 28(3), 441–447. doi: 10.1177/0893318914535286 [Part of forum on “Narrating the backstage of qualitative research in organizations” edited by Sarah J. Tracy]
- Brummans, B. H. J. M. (2012). Linda Putnam and the art of mentoring. *Management Communication Quarterly*, 26(3), 487–491. doi: 10.1177/0893318912451094
- Barker, J. R., & Brummans, B. H. J. M. (2012). Forum introduction: Honoring Linda L. Putnam’s career contributions to *Management Communication Quarterly* and to Organizational Communication. *Management Communication Quarterly*, 26(3), 479–481. doi: 10.1177/0893318912454400
- Brummans, B. H. J. M. (2012). Reading/writing complicities. *Canadian Journal of Communication*, 37(1), 163–166. Available from <http://www.cjc-online.ca/index.php/journal/article/viewFile/2487/2302>
- Brummans, B. H. J. M. (2011). What goes down must come up: Communication as incarnation and transcension. *Communication and Critical/Cultural Studies*, 8(2), 194–200. doi: 10.1080/14791420.2011.567810
- Brummans, B. H. J. M., & Cooren, F. (2011). Forum: Communication as incarnation. *Communication and Critical/Cultural Studies*, 8(2), 186–187. doi: 10.1080/14791420.2011.567800
- Brummans, B. H. J. M., & Putnam, L. L. (2003). New directions in organizational culture research: A review of Martin’s “Organizational culture: Mapping the terrain” and Alvesson’s “Understanding organizational culture.” *Organization*, 10(3), 640–644. doi: 10.1177/13505084030103021

### **Other Publications**

- Brummans, B. H. J. M. (2014). Death by document [met · law] and [law · org]. In B. Latour, *An inquiry into modes of existence: An anthropology of the moderns* (p. 371). Available from <http://www.modesofexistence.org> [AIME platform entry]
- Caron, A. H., Hwang, J. M., & McPhedran, E., with B. H. J. M. Brummans, L. Caronia, P.-L. Chabot, N. Marrder, & C. Mathys (2012). *Are the kids all right? Canadian families and television in the digital age* (Report to the Youth Media Alliance, Bell Media). Montréal, Canada: Université de Montréal.
- Caron, A. H., & Hwang, J. M., with B. H. J. M. Brummans & L. Caronia (2010). *A national study on children’s television programming in Canada* (Report to the Alliance for Children and Television). Montréal, Canada: Université de Montréal.
- Putnam, L. L., Brummans, B. H. J. M., Hanke, R., Gray, B. L., Wiethoff, C., & Lewicki, R. J. (2003). *Moving beyond stakeholder group frame-based profiling in intractable environmental disputes* (Report to the National Science Foundation and the William and Flora Hewlett Foundation). College Station, TX: Texas A&M University.

Miller, K. I., with B. H. J. M. Brummans, B. R. Creel, S. I. Dummer, S. Hambrecht, R. Martin, A. Pond, & E. Porter (2002). *Instructor's manual for "Communication theories: Perspectives, processes, and contexts."* New York, NY: McGraw-Hill.

Dearing, J. W., Larson, R. S., Cline, G., Morrison, K., Phillips, C., Brummans, B. H. J. M., Hubbell, A., Hullett, C., Jackson-Elmoore, C., Medved, C. E., Patel, D., & Vigmstad, K. (2002). *Cluster evaluation final report and guide for strategic grantmaking with communities* (Report to the W. K. Kellogg Foundation). East Lansing, MI: Michigan State University.

## **KEYNOTE ADDRESSES, INVITED PRESENTATIONS, AND CONFERENCE PARTICIPATION**

### **Keynote Addresses and Invited Presentations**

Brummans, B. H. J. M. (November, 2019). *Adventurous ideas on the ethnography of organizational becoming*. Invited presentation at the Department of Communication, University of Colorado Boulder, Boulder, CO, USA.

Brummans, B. H. J. M. (March, 2019). *Doing ethnography from different perspectives*. Invited presentation given at the Centre for Medical Education & Department of Family Medicine, McGill University, Montréal, Canada.

Brummans, B. H. J. M. (May, 2018). *The undecidability of agency: Acting morally and ethically in moments of life and death*. Keynote address given at the Istituto di Studi Avanzati of the Università di Bologna, Bologna, Italy.

Brummans, B. H. J. M. (May, 2018). *The mindfulness of organizing: Wisdom, compassion, and communication*. Invited presentation given at the Centro Internazionale di Studi Umanistici "Umberto Eco" of the Università di Bologna, Bologna, Italy.

Brummans, B. H. J. M. (May, 2018). *Organizational ethnography: Opportunities and challenges*. Invited presentation given at the Dipartimento di Scienze dell'Educazione "Giovanni Maria Bertin" of the Università di Bologna, Bologna, Italy.

Brummans, B. H. J. M. (March, 2018). *Studying social relations and social collectivities from a first-person perspective*. Invited presentation given at the Centre for Medical Education & Department of Family Medicine, McGill University, Montréal, Canada.

Brummans, B. H. J. M. (September, 2017). *Back to the Future II: Cross-cultural communication insights from a Flying Dutchman*. Invited presentation given at the Department of Literature, Seinan Gakuin University, Fukuoka, Japan.

Brummans, B. H. J. M. (March, 2017). *An (auto)-ethnographic approach to studying social relations and social collectivities*. Invited presentation given at the Centre for Medical Education & Department of Family Medicine, McGill University, Montréal, Canada.

Brummans, B. H. J. M. (August, 2014). *Back to the Future: Time traveling with a Flying Dutchman*. Invited presentation given at the Department of Communication, Texas A&M University, College Station, TX, USA.

Brummans, B. H. J. M. (July, 2014). *Studying CCO ethnographically*. Invited presentation given at the annual meeting of the European Group for Organizational Studies preconference on "CCO in practice" at Erasmus University, Rotterdam, the Netherlands.



Brummans, B. H. J. M., with J. M. Hwang (September, 2012). *A peek into the world of Jimmy Liao*. Keynote address given at the public conference on “The Sound of Colors: The world through the eyes of Jimmy Liao” organized by the Taipei Economic and Cultural Office in Canada, Ottawa, Canada.

### Refereed Conference Paper Presentations

Cooren, F., Higham, L., & Brummans, B. H. J. M. (November, 2019). *Communicating as delegating: Ventriloquism and mediation*. Paper presented at the annual meeting of the National Communication Association, Baltimore, MD, USA.

Cooren, F., Brummans, B. H. J. M., & Higham, L. (July, 2019). *Putting words in people’s mouths: A ventriloquial analysis of conflict mediation*. Paper presented at the annual meeting of the International Association for Dialogue Analysis, Milwaukee, WI, USA.

Higham, L., Cooren, F., & Brummans, B. H. J. M. (July, 2019). *Mediation as the art of ventriloquism: A videographic study of mediator practices*. Paper presented at the annual meeting of the International Institute for Ethnomethodology and Conversation Analysis, Mannheim, Germany.

Higham, L., Brummans, B. H. J. M., & Cooren, F. (May, 2019). *How documents make a difference in mediation: Tracing the agency of texts in third-party dispute resolution*. Paper presented at the annual meeting of the International Communication Association, Washington, DC, USA.

Cherba, M., Brummans, B. H. J. M., & Henry, M. (May, 2019). *Mobilizing psycho-oncology and communication perspectives to study patient-provider interactions around consequences of cancer surgery*. Paper presented at the annual meeting of the International Communication Association, Washington, DC, USA.

Brummans, B. H. J. M., & Hwang, J. M. (May, 2018). *Wisdom, compassion, and communication: Ethnographic insights into studying religious non-governmental organizations as forms of alternative organizing in non-Western contexts*. Paper presented at the annual meeting of the International Communication Association, Prague, Czech Republic.

Fox, S., & Brummans, B. H. J. M. (May, 2018). *Joint emplotment: How interprofessional teams establish and negotiate perspectives in acute care*. Paper presented at the annual meeting of the International Communication Association, Prague, Czech Republic.

Higham, L., Brummans, B. H. J. M., & Cooren, F. (May, 2018). *Singularizing and multiplying voices in mediation: Breaking away from logocentricity through ventriloquism*. Paper presented at the “Voice and voices: Exploring tensions between plurivocity and univocity” preconference of the annual meeting of the International Communication Association, Prague, Czech Republic.

Kiyomiya, T., & Brummans, B. H. J. M. (September, 2017). *Research on the communicative constitution of organizations in Japan: Opportunities for application and critical engagement*. Paper presented at the annual meeting of the Japan Communication Association, Kyushu Chapter, Nagasaki, Japan.

Fox, S., & Brummans, B. H. J. M. (June, 2017). *Joint emplotment: How perspectives are established in interprofessional team meetings in acute care*. Paper presented at the annual meeting of COMET: Communication, Medicine and Ethics, Indianapolis, IN, USA.

Brummans, B. H. J. M., & Hwang, J. M. (May, 2017). *Hybrid homes: Marrying East and West in organizational ethnography*. Paper presented at the annual meeting of the International Communication Association, San Diego, CA, USA.

- Fox, S., & Brummans, B. H. J. M. (November, 2016). *Interprofessional collaboration as joint emplotment*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA, USA.
- Cheong, P. H., Brummans, B. H. J. M., & Hwang, J. M. (June, 2016). *Promoting faith-based climate activism through multilevel narrative repetition*. Paper presented at the annual meeting of the International Communication Association, Fukuoka, Japan.
- Boivin, G., Brummans, B. H. J. M., & Barker, J. R. (July, 2015). *How is CCO studies communicatively constituted as a field? A bibliometric analysis*. Paper presented at the annual meeting of the European Group for Organizational Studies, Athens, Greece.
- Cheong, P. H., Brummans, B. H. J. M., & Hwang, J. M. (May, 2015). *Faith-based organizing for climate justice: Campaigning for compassionate and sustainable diets*. Paper presented at the annual meeting of the International Communication Association, San Juan, Puerto Rico (USA).
- Brummans, B. H. J. M. (May, 2015). *Constitutive approaches to the study of organizational paradoxes, contradictions, and dialectics*. Paper presented at the annual meeting of the International Communication Association, San Juan, Puerto Rico (USA).
- Brummans, B. H. J. M. (May, 2015). *Linda Putnam, compassionate mentor, celebrated CCO scholar*. Paper presented at the annual meeting of the International Communication Association, San Juan, Puerto Rico (USA).
- Brummans, B. H. J. M., Hwang, J. M., & Cheong, P. H. (November, 2014). *Transcendent cultural systems: The communicative dynamics of global religious nongovernmental organizations*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, USA.
- Vuuren, M. van, & Brummans, B. H. J. M. (July, 2014). *Job crafting as a communicative process: A ventriloquial approach to the constitution of jobs in everyday organizational interactions*. Paper presented at the annual meeting of the European Group for Organizational Studies, Rotterdam, the Netherlands.
- Brummans, B. H. J. M., Hwang, J. M., & Cheong, P. H. (June, 2013). *The autopoietic constitution of a Buddhist humanitarian organization through symbolic and material boundaries that include and exclude*. Paper presented at the annual meeting of the International Communication Association, London, UK.
- Cheong, P. H., Hwang, J. M., & Brummans, B. H. J. M. (November, 2012). *Understanding the autopoietic constitution of spiritual nonprofit organizations through social media appropriation*. Paper presented at the annual meeting of the National Communication Association, Orlando, FL, USA.
- Caron, A. H., Hwang, J. M., Caronia, L., Brummans, B. H. J. M., (June, 2012). *Doing business on the go: Executives' self-presentation in everyday e-mail communication*. Paper presented at the 7<sup>th</sup> International Conference on Interdisciplinary Social Sciences, Barcelona, Spain.
- Brummans, B. H. J. M., Hwang, J. M., & Cheong, P. H. (May, 2012). *The communicative constitution of authority in a Taiwanese Buddhist humanitarian organization through mindful invocation*. Paper presented at the annual meeting of the International Communication Association, Phoenix, AZ, USA.
- Brummans, B. H. J. M., Benoit-Barné, C., Cooren, F., & Matte, F. (November, 2011). *The communicative constitution of organizational culture: A question of cultivation*. Paper presented at the annual meeting of the National Communication Association, New Orleans, LA, USA.
- Caron, A. H., Hwang, J. M., Caronia, L., Brummans, B. H. J. M., Chabot, P.-L., & Mathys, C. (May, 2011). *Identity on the go: Business executives' presentation of self through e-mail communication*

- in everyday work life*. Paper presented at the annual meeting of the International Communication Association, Boston, MA, USA.
- Cooren, F., Matte, F., Brummans, B. H. J. M., & Benoit-Barné, C. (May, 2011). *Figures in tension in organizational communication: A ventriloquial perspective*. Paper presented at the annual meeting of the International Communication Association, Boston, MA, USA.
- Putnam, L. L., & Brummans, B. H. J. M. (May, 2011). *Framing in meta-narratives of environmental conflict*. Paper presented at the annual meeting of the International Communication Association, Boston, MA, USA.
- Vásquez, C., Groleau, C., & Brummans, B. H. J. M. (May, 2011). *Notes from the field on organizational shadowing as framing*. Paper presented at the annual meeting of the International Communication Association, Boston, MA, USA.
- Pelletier, É., Benoit-Barné, C., & Brummans, B. H. J. M. (November, 2010). *Intimacy as viscosity: A study on the emergence of intimacy in everyday interactions*. Paper presented at the annual meeting of the National Communication Association, San Francisco, CA, USA.
- Vuuren, M. van, & Brummans, B. H. J. M. (June, 2010). *The accomplishment of meaningfulness in everyday work life through communication: A study of nurse-resident interactions in a Dutch nursing home*. Paper presented at the annual meeting of the International Communication Association, Republic of Singapore.
- Brummans, B. H. J. M., & Hwang, J. M. (June, 2010). *The road to Rizong or: Buddhist organizing in the Indian Himalayas amid natural disaster*. Paper presented at the annual meeting of the International Communication Association, Republic of Singapore.
- Vuuren, M. van, & Brummans, B. H. J. M. (February, 2010). *Zin in werk: Hoe alledaagse interacties in organisaties vormgeven aan een betekenisvol bestaan*. Paper presented at the annual conference of the Netherlands School of Communication Research, Etmaal van de Communicatiewetenschap, Ghent, Belgium.
- Chaput, M., Cooren, F., & Brummans, B. H. J. M. (November, 2009). *Organizational substance and consubstantiality: A study of organizational identification in a young political party*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, USA.
- Hanke, R., Gray, B., & Brummans, B. H. J. M. (August, 2009). *Big water tales and small town stories: Power and identity in environmental disputes*. Paper presented at the annual meeting of the Academy of Management, Chicago, IL, USA.
- Brummans, B. H. J. M., & Hwang, J. M. (November, 2008). *Tzu Chi's organizing for a compassionate world: Ethnographic insights into the accomplishment of Buddhist organizing through communication*. Paper presented at annual meeting of the Canadian Asian Studies Association, Waterloo, Canada.
- Hwang, J. M., & Brummans, B. H. J. M. (May, 2008). *Tzu Chi's organizing for a compassionate world: Insights into the paradoxical nature of Buddhist organizing*. Paper presented at the annual meeting of the International Communication Association, Montréal, Canada.
- Brummans, B. H. J. M. (May, 2008). *What is an organization? Or: Is James Taylor a Buddhist?* Paper presented at the "What is an organization? Materiality, discourse, and agency" preconference of the annual meeting of the International Communication Association, Montréal, Canada.
- Brummans, B. H. J. M., Chaput, M., & Cooren, F. (November, 2007). *Discourse, communication, and the question of organizational ontology*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, USA.

- Brummans, B. H. J. M. (November, 2007). *On trying to be a Buddhist: Descriptions of a dual mind*. Paper presented at the annual meeting of the National Communication Association, Chicago, IL, USA.
- Brummans, B. H. J. M., Cooren, F., & Charrieras, D. (May, 2007). *To be or not to be: The question of organizational presence*. Paper presented at the annual meeting of the International Communication Association, San Francisco, CA, USA.
- Hwang, J. M., & Brummans, B. H. J. M. (May, 2007). *The Internet as a social resource for Taiwanese teenagers: A study of the relationship between and depressive mood and Internet-mediated communication*. Paper presented at the annual meeting of the International Communication Association, San Francisco, CA, USA.
- Brummans, B. H. J. M. (November, 2006). *The ontological complicity of communication: On writing space*. Paper presented at the annual meeting of the National Communication Association, San Antonio, TX, USA.
- Putnam, L. L., Brummans, B. H. J. M., Gray, B. L., Hanke, R., Lewicki, R. J., & Wiethoff, C. (June, 2006). *Interpretive communities and stakeholders' framing of intractable conflicts*. Paper presented at the annual meeting of the International Association for Conflict Management, Montréal, Canada.
- Brummans, B. H. J. M. (July, 2005). *Language as a limitation to the investigation of organizations*. Paper presented at the International Critical Management Studies conference, Cambridge, UK.
- Putnam, L. L., Brummans, B. H. J. M., Gray, B. L., Hanke, R., Lewicki, R. J., & Wiethoff, C. (May, 2005). *How homogeneous are stakeholder groups? Profiling disputants' framing of intractable environmental conflicts*. Paper presented at the annual meeting of the International Communication Association, New York, NY, USA.
- Brummans, B. H. J. M. (November, 2003). *Reconstructing Opa: Last meditations of a meteorologist*. Paper presented at the annual meeting of the National Communication Association, Miami, FL, USA.
- Brummans, B. H. J. M., & Miller, K. I. (November, 2003). *The effect of ambiguity on the implementation of a social change initiative*. Paper presented at the annual meeting of the National Communication Association, Miami, FL, USA.
- Brummans, B. H. J. M. (May, 2003). *The power of discourse in organizational negotiation*. Paper presented at the annual meeting of the International Communication Association, San Diego, CA, USA.
- Brummans, B. H. J. M. (November, 2002). *Computer-mediated text-based self-fashioning*. Paper presented at the annual meeting of the National Communication Association, New Orleans, LA, USA.
- Brummans, B. H. J. M., & Hanke, R. (June, 2002). *Combining qualitative and quantitative approaches to data analysis in intractable environmental dispute research*. Paper presented at the annual meeting of the International Association for Conflict Management, Salt Lake City, UT, USA.
- Brummans, B. H. J. M. (September, 2001). *Inspirational theorizing: Learning from Karl E. Weick*. Paper presented at the annual Organizational Communication Mini-Conference, Urbana-Champaign, IL, USA.
- Medved, C. E., Morrison, K., Dearing, J. W., Larson, R. S., Cline, G., & Brummans, B. H. J. M. (May, 2001). *Tensions in community health improvement initiatives: Communication and collaboration in a managed care environment*. Paper presented at the annual meeting of the International Communication Association, Washington DC, USA.

Brummans, B. H. J. M. (September, 2000). *Perceptions of ambiguity regarding implementation success*. Paper presented at the annual Organizational Communication Mini-Conference, East Lansing, MI, USA.

### **Roundtable Presentations**

Porter, A. J. (organizer and chair), with B. H. J. M. Brummans, L. T. Christensen, M. Koschmann, M.-C. Plourde, D. Schoeneborn, & C. Vásquez (May, 2017). *A roundtable discussion on the communicative constitution of organization (CCO) and practice interventions*. Roundtable at the annual meeting of the International Communication Association, San Diego, CA, USA.

Brummans, B. H. J. M. (organizer and chair), with S. Blaschke, K. J. Broadfoot, F. Cooren, S. Ganesh, R. D. McPhee, D. Munshi, & A. M. Nicotera (May, 2014). *On the various ways of studying agency in organizational communication: A roundtable discussion on intellectual, conceptual, and methodological similarities and differences*. Roundtable at the annual meeting of the International Communication Association, Seattle, WA, USA.

Hess, A. R. (organizer and chair), with K. L. Ashcraft, B. H. J. M. Brummans, H. L. Goodall, K. Lindemann, K. I. Miller, M. B. Morris, & A. C. Trethewey (November, 2008). *My story is not my own: The treasures and tragedies of narrative inheritance*. Roundtable at the annual meeting of the National Communication Association, San Diego, CA, USA.

Brummans, B. H. J. M., & Robichaud, D. (co-organizers and co-chairs), with C. Benoit-Barné, M. Chaput, F. Cooren, J. M. Hwang, & F. Matte (November, 2008). *Dealing with challenges encountered in conducting passing organizational ethnographies in Canada, The Democratic Republic of the Congo, Jordan, The Republic of China (Taiwan), and Sri-Lanka*. Roundtable at the annual meeting of the National Communication Association, San Diego, CA, USA.

Miller, K. I. (organizer and chair), with K. L. Ashcraft, B. H. J. M. Brummans, H. L. Goodall, & R. Krizek (November, 2007). *Sons, daughters, and scholars: The rewards and challenges of research and writing involving our fathers and families*. Roundtable at the annual meeting of the National Communication Association, Chicago, IL, USA.

### **Panel Organizer and Chair**

2017 *Deconstructing dualities between being at home and abroad in organizational ethnography* (organizer and chair), Organizational Communication Division, annual meeting of the International Communication Association, San Diego, CA, USA.

2016 *Key challenges in qualitative organizational communication research* (co-organizer with Thomas Martine), Organizational Communication Division, annual meeting of the International Communication Association, Fukuoka, Japan.

2013 *Challenges of creating inclusivity and exclusivity: Insights into the communicative constitution of organizational boundaries in various cultural contexts* (organizer and chair), Organizational Communication Division, annual meeting of the International Communication Association, London, UK.

2012 *Theoretical and empirical insights into the communicative constitution of authority in nonprofit organizations* (organizer and chair), Organizational Communication Division, annual meeting of the International Communication Association, Phoenix, AZ, USA.

2011 *The constitutive role of framing in organizational contexts: Theoretical, empirical, and practical insights* (organizer and chair), Organizational Communication Division, annual meeting of the International Communication Association, Boston, MA, USA.

- 2010 *The materialization of immateriality in the constitution of organizations in Asia: Perspectives on Malaysian, Chinese, Japanese, and Indian organizations* (organizer and chair), conference theme panel, annual meeting of the International Communication Association, Republic of Singapore.
- 2009 *Studies in organizational resistance* (chair), Organizational Communication Division, annual meeting of the International Communication Association, Chicago, IL, USA.
- 2008 *Building and extending organizational communication theories* (chair), Organizational Communication Division, annual meeting of the National Communication Association, San Diego, CA, USA.
- Constituting the organization as a discursive object* (chair), “What is an organization? Materiality, agency and discourse” conference, Montréal, Canada.
- Communities of practice* (chair), “What is an organization? Materiality, agency and discourse” conference, Montréal, Canada.
- 2005 *Discourse and strategic communication* (chair), Organizational Communication Division, annual meeting of the International Communication Association, New York, NY, USA.

### **Panel Respondent**

- 2016 *Constitutive approaches to organizing: Discourse, identity, and sensemaking*, Organizational Communication Division, annual meeting of the National Communication Association, Philadelphia, PA, USA.
- 2015 *Constituting organizations: Scholarship on CCO*, Organizational Communication Division, annual meeting of the International Communication Association, San Juan, Puerto Rico (USA).
- 2012 *Performing COMMunity in organizational communication: Being/narrating/(re)presenting*, Organizational Communication Division, annual meeting of the National Communication Association, Orlando, FL, USA.
- 2011 *Organizational narratives*, Organizational Communication Division, annual meeting of the National Communication Association, New Orleans, LA, USA.
- Non-corporate organizational communication: Online and collaborative*, Organizational Communication Division, annual meeting of the International Communication Association, Boston, MA, USA.
- 2010 *Building theory in organizational communication: Weick, Bakhtin and the CCO approach*, Organizational Communication Division, annual meeting of the National Communication Association, San Francisco, CA, USA.
- Social responsibility and civil society relationships*, Organizational Communication Division, annual meeting of the International Communication Association, Republic of Singapore.
- Organizing by dis-locating texts, spaces and identities*, Organizational Communication Division, annual meeting of the International Communication Association, Republic of Singapore.
- 2009 *(Re)constructions of organizing and organization*, Organizational Communication Division, annual meeting of the National Communication Association, Chicago, IL, USA.
- Organizational discourse: Theory and research*, Organizational Communication Division, annual meeting of the International Communication Association, Chicago, IL, USA.
- 2008 *Discursive approaches to organizing: Advances in theory and research*, Organizational Communication Division, annual meeting of the International Communication Association, Montréal, Canada.

- 2007 *Constructing identities in and of organizations*, Organizational Communication Division, annual meeting of the National Communication Association, Chicago, IL, USA.
- Discourse and organizational narratives*, Organizational Communication Division, annual meeting of the International Communication Association, San Francisco, CA, USA.

### **Participation in Preconferences and Workshops**

- 2019 Research escalator: *Organizational communication research escalator part I & II* (co-facilitator with Janet Fulk), Organizational Communication Division, annual meeting of the International Communication Association, Washington, DC, USA.
- 2017 Preconference: *Doctoral consortium* (facilitator), Organizational Communication Division, annual meeting of the International Communication Association, San Diego, CA, USA.
- 2015 Preconference: *Doctoral consortium* (facilitator), Organizational Communication Division, annual meeting of the International Communication Association, San Juan, Puerto Rico (USA).
- 2014 Preconference: *CCO in practice* (invited participant), annual meeting of the European Group for Organizational Studies preconference organized by David R. Novak, Amanda J. Porter, and Mark van Vuuren, Rotterdam, the Netherlands.
- Research escalator: *So far, so good, part 1 & 2: Organizational communication research escalator* (co-facilitator with François Cooren), Organizational Communication Division, annual meeting of the International Communication Association, Seattle, WA, USA.
- AIME workshop: *[ORG]* (invited participant), part of Bruno Latour's *An Inquiry into Modes of Existence* project organized by Pierre-Laurent Boulanger, Bruno Latour, François Cooren, Christophe Leclercq, and Patrice Maniglier, Montréal, Canada.
- 2013 Workshop: *Transparency, communication and organization* (invited participant), annual meeting of the International Communication Association postconference workshop organized by Lars Thøger Christensen and Mikkel Flyverbom, Copenhagen, Denmark.
- Research escalator: *Technology, identity, and CCO* (co-facilitator with Linda L. Putnam), Organizational Communication Division, annual meeting of the International Communication Association, London, UK.
- Preconference: *Doctoral consortium* (facilitator), Organizational Communication Division, annual meeting of the International Communication Association, London, UK.
- 2012 Preconference: *Junior scholar workshop* (facilitator), Organizational Communication Division, annual meeting of the International Communication Association, Phoenix, AZ, USA.

### **Conference Organization**

- 2018 Member of scientific committee for annual meeting of the International Association for Dialogue Analysis on "Dialogic matters: Social and material challenges for dialogue in the 21st century," Milwaukee, WI, USA.
- 2016 Member of scientific committee for annual meeting of the International Association for Dialogue Analysis on "Dialogue, interaction and culture: Multidisciplinary perspectives on language use in everyday life," Bologna, Italy.
- 2011 Member of scientific committee for annual meeting of the International Association for Dialogue Analysis on "Dialogue and representation," Montréal, Canada.

- 2009 Co-organizer of Graham Spry Fund for Public Broadcasting conference on “Citizen journalism in Burma: A struggle for the freedom of public media,” Montréal, Canada.
- 2008 Co-organizer of “What is an organization? Materiality, agency and discourse” conference, Montréal, Canada.
- 2007 Co-organizer of International Critical Management Studies Conference stream on “Critical views across cultures: Legitimacy and divergences in management practices,” Manchester, UK.

## GRANTS

### External Research Grants

- 2017 – 2020 *Mediation as the art of ventriloquism: A communication perspective*  
\$91,735 CAD insight grant (co-investigator; François Cooren, principal investigator)  
Social Sciences and Humanities Research Council of Canada
- 2011 – 2015 *Tzu Chi’s mindful organizing in the face of impermanence: A naturalistic study of the management of a Buddhist non-profit organization through everyday communication*  
\$64,232 CAD standard research grant (principal investigator; Jennie M. Hwang, co-investigator; Pauline Hope Cheong, collaborator)  
Social Sciences and Humanities Research Council of Canada
- 2009 – 2012 *Humanitarian passions and reasons: Insights into the ways members of Médecins sans Frontières deal with organizational tensions through everyday interactions*  
\$121,000 CAD standard research grant (co-investigator; François Cooren, principal investigator; Chantal Benoit-Barné and Frédérik Matte, co-investigators)  
Social Sciences and Humanities Research Council of Canada
- 2009 – 2011 *The appropriation of television and technologies in Canadian families*  
\$215,000 CAD research team grant (co-investigator; André H. Caron, principal investigator; Letizia Caronia and Jennie M. Hwang, co-investigators)  
Youth Media Alliance, Bell Media
- 2008 – 2009 *A national study on children’s television programming in Canada*  
\$125,000 CAD research team grant (co-investigator; André H. Caron, principal investigator; Letizia Caronia and Jennie M. Hwang, co-investigators)  
Alliance for Children and Television
- 2008 – 2009 *What is an organization? Materiality, discourse, and agency*  
\$32,933 CAD conference organization grant (co-organizer; François Cooren, principal organizer; Chantal Benoit-Barné, Hélène Giroux, Alain Létourneau, and Daniel Robichaud, co-organizers)  
Social Sciences and Humanities Research Council of Canada
- 2007 – 2010 *Organizing for a compassionate world: An ethnographic study of Buddhist monastic organizing through everyday interactions in Ladakh, India*  
\$45,000 CAD individual research grant for new scholars (principal investigator)  
Fonds de Recherche du Québec - Société et Culture
- 2007 – 2008 *Tzu Chi’s organizing for a compassionate world: Insights into the communicative praxis of a Buddhist organization*  
\$6,784 CAD individual research grant for Canadian scholars (principal investigator)  
Taipei Economic and Cultural Office in Canada



2006 – 2009 *The production of knowledge practices in organizational problem-solving processes: A naturalistic approach*  
\$69,414 CAD research team grant (co-investigator; François Cooren, principal investigator; Chantal Benoit-Barné, Alain Létourneau, and Daniel Robichaud, co-investigators)  
Fonds de Recherche du Québec - Société et Culture

### **Internal Research and Conference Travel Grants**

2018 – 2019 *Research and teaching residency at Università di Bologna in Italy*  
\$3,000 CAD grant to support international professorial mobility (principal investigator/teacher)  
Université de Montréal (funds provided by the Direction des affaires internationales)

2017 – 2018 *Research and teaching residency at Seinan Gakuin University in Japan*  
\$5,660 CAD grant to support international professorial mobility (principal investigator/teacher)  
Université de Montréal (funds provided by the Direction des affaires internationales)

2010 – 2012 *Tzu Chi's mindful organizing in action: A preliminary study of the communicative constitution of a Buddhist non-profit organization*  
\$4,000 CAD individual research grant (principal investigator)  
Université de Montréal (funds provided by Social Sciences and Humanities Research Council of Canada)

2006 – 2008 *Buddhist organizing: An ethnographic pilot study of interactions in a Buddhist monastery in Northern India*  
\$4,000 CAD individual research grant (principal investigator)  
Université de Montréal (funds provided by Social Sciences and Humanities Research Council of Canada)

2005 – 2007 *Development of program of research on Buddhist organizing*  
\$4,000 CAD individual research grant (principal investigator)  
Université de Montréal (funds provided by Social Sciences and Humanities Research Council of Canada)

2005 – 2006 *Research on the emergence of new principles of governance within collaborations supported through new communication technologies*  
\$25,000 CAD research team grant (co-investigator; Esma Aïmeur, principal investigator; Chantal Benoit-Barné, Alain Létourneau, and Daniel Robichaud, co-investigators)  
Chaire Bell en Recherche Interdisciplinaire sur les Technologies Émergentes, Université de Montréal

2003 – 2017 *Conference travel grants*  
\$1,892 CAD (2017), \$1,385 CAD (2008), \$1,434 CAD (2007), \$1,071 CAD (2006), \$1,500 CAD (2005), \$1,100 CAD (2005)  
Université de Montréal  
\$300 USD (2003)  
Melbern G. Glasscock Center for Humanities Research, Texas A&M University

## PROFESSIONAL SERVICE

### Editorial Service

- 2019 – present Advisory board member, *IIM Kozhikode Society & Management Review*
- 2017 – 2019 Editorial board member, *Human Relations*
- 2015 – 2019 Associate editor, *Management Communication Quarterly*
- 2014 Editorial board member for special issue of *Management Communication Quarterly* on “Hidden organizations” edited by Craig R. Scott
- 2014 Guest editor of *Management Communication Quarterly* forum on “Organizational communication and the question of agency”
- 2012 Guest editor (with James R. Barker) of *Management Communication Quarterly* forum on “Honoring Linda L. Putnam’s career contributions to *Management Communication Quarterly* and to organizational communication: A celebration of *Management Communication Quarterly*’s 25<sup>th</sup> anniversary”
- 2011 – 2013 Editorial board member, *Qualitative Communication Research*
- 2011 Guest editor (with François Cooren) of *Communication and Critical/Cultural Studies* forum on “Communication as incarnation”
- 2010 – present Editorial board member, *Management Communication Quarterly*
- 2008 Editorial board member for special issue of *Southern Communication Journal* on “Qualitative research in communication” edited by Kenneth N. Cissna

### International Communication Association

- 2022 – 2023 Chair, Organizational Communication Division (elected)
- 2020 – 2022 Vice Chair, Organizational Communication Division (elected)
- 2017 Co-organizer of Research Escalator session (with Consuelo Vásquez), Organizational Communication Division
- 2017 Member of Linda L. Putnam Early Career Scholar Award, Organizational Communication Division
- 2014 Member of Fredric M. Jablin Award for Outstanding Contributions to Organizational Communication selection committee, Organizational Communication Division
- 2014 Chair of secretary nominating committee, Organizational Communication Division
- 2013 Member of ad hoc internationalization committee
- 2012 – 2014 Chair of awards review committee, Organizational Communication Division
- 2011 – 2013 Secretary of Organizational Communication Division (elected)
- 2011 – 2014 Member of membership and internationalization committee
- 2010 – 2011 Chair of membership and internationalization committee
- 2010 Member of Outstanding Article Award selection committee
- 2008 Member of W. Charles Redding Dissertation Award selection committee, Organizational Communication Division

2004 – 2010 Conference paper reviewer, Organizational Communication Division

### **National Communication Association**

2012 – 2015 At-large representative to Legislative Assembly (elected)  
2012 Member of Top Conference Paper Award nominating committee, Organizational Communication Division  
2011 & 2013 Member of Outstanding Article and Book Award nominating committee, Organizational Communication Division  
2009 Reviewer of “NCA Research in Progress” conference proposals  
2007 Member of Outstanding Article Award selection committee, Organizational Communication Division  
2007 – 2010 Conference paper reviewer, Organizational Communication Division

### **Reviewer for Journals**

*Academy of Management Review* (1)  
*Business & Society* (1)  
*Chinese Journal of Communication* (1)  
*Communication* (1)  
*Communication Monographs* (3)  
*Communication Theory* (4)  
*Corporate Communications* (1)  
*Diálogos de la Comunicación* (1)  
*Encyclopaideia* (1)  
*Human Relations* (14)  
*International Journal of Communication* (1)  
*Journal of Applied Communication Research* (2)  
*Journal of Communication* (1)  
*Journal of International and Intercultural Communication* (1)  
*Journal of Management, Spirituality & Religion* (1)  
*Journal of Management Studies* (1)  
*Management Communication Quarterly* (15)  
*Management Learning* (1)  
*Organization Science* (1)  
*Organization Studies* (1)

### **Reviewer for Publishers**

Cambridge University Press (1)  
Emerald Group Publishing (1)  
McGraw-Hill (1)  
Routledge (3)  
SAGE Publications (1)

### Reviewer for Funding Agencies

- 2011 – 2012 Member of Insight Grants evaluation committee (Committee 6: sociology, demography, communication studies, journalism, media studies, gender studies, cultural studies, library and information science, and related fields), Social Sciences and Humanities Research Council of Canada
- 2006 – 2007 Member of province-wide doctoral scholarship selection committee (for Communication Studies), Fonds de Recherche du Québec - Société et Culture
- 2005 Grant proposal reviewer, Fonds de Recherche du Québec - Société et Culture

### Reviewer for Promotion and Tenure

- 2019 Department of Communication Studies, Hong Kong Baptist University, Hong Kong

## TEACHING

### Visiting Professor

- 特殊講義I *Advances in organizational ethnography*, intensive master's seminar (Seinan Gakuin University, Japan, 8 students, fall 2017)

### Professor

- COM 7250 *Forum doctoral*, doctoral seminar that prepares doctoral students for their dissertation research (Université de Montréal, 6 students, fall 2018 and spring 2019, co-taught with Julianne Pidduck)
- COM 7199 *Atelier de recherche 1*, individual doctoral research seminar (Université de Montréal, 1 student, spring 2013; 1 student, fall 2013; 1 student, spring 2015; 1 student, fall 2017; 1 student spring 2018; 1 student, fall, 2018)
- COM 7152 *Ethnographie organisationnelle*, doctoral seminar on organizational ethnography (Université de Montréal, 6 students, spring 2014; 8 students, spring 2015; 8 students, spring 2017)
- COM 6964 *Séminaire d'intégration en communication organisationnelle*, independent study on an organizational communication topic for graduate students in the diplôme d'études supérieures spécialisées (DÉSS) en communication organisationnelle program and the attestation d'études supérieures (AÉS) en communication dans les organisations en changement program (Université de Montréal, spring 2015; spring 2016; spring 2017; spring 2019)
- COM 6915 *Gestion des conflits dans les organisations*, master's seminar on organizational conflict and negotiation (Université de Montréal, 12 students, spring 2007; 17 students, spring 2008; 20 students, spring 2009; 8 students, spring 2010; 16 students, spring 2012; 16 students, spring 2013; 17 students, spring 2014; 18 students, spring 2016)
- COM 6285 *Méthodes d'études sur le terrain*, master's seminar on qualitative research methods (Université de Montréal, ? students, spring 2020)

- COM 2008 *Pratiques méthodologiques I*, undergraduate course on quantitative data collection and analysis methods in communication research (Université de Montréal, 130 students, fall 2008 and spring 2009; 144 students, fall 2009 and spring 2010; 2 sections of 65 students, fall 2011; 2 sections of 75 students, fall 2012; 2 sections of 75 students, fall 2013; 2 sections of 75 students, fall 2014; 2 sections of 75 students, fall 2015; 2 sections of 75 students, fall 2016; 2 sections of 75 students, fall 2018; 2 sections of 75 students, fall 2019)
- COM 1500 *Communication organisationnelle*, undergraduate course on organizational communication (Université de Montréal, 160 students, fall 2007; 80 students, spring 2008; 82 students, spring 2009; 187 students, spring 2012; 169 students, spring 2013)
- COM 1400 *Analyse des données en communication*, undergraduate course on quantitative data analysis methods in communication research (Université de Montréal, 2 sections of 50 students, spring 2006; 2 sections of 50 students, spring 2007)

### **Graduate Instructor**

- COM 335 *Intercultural communication*, undergraduate course (Texas A&M University, 125 students, spring 2004)
- COM 210 *Group communication and discussion*, undergraduate course (Texas A&M University, 30 students, fall 2003)
- COM 203 *Introduction to public speaking*, undergraduate course (Texas A&M University, 2 sections of 25 students, spring 2001)

### **Graduate Teaching Assistant**

- COM 203 *Introduction to public speaking*, undergraduate course (Texas A&M University, 2 recitation sections of 25 students, fall 2000, assistant to Nancy Street)
- COM 200 *Methods of communication inquiry*, undergraduate course (Michigan State University, 1 recitation section of 25 students, spring 1999, assistant to Franklin J. Boster)

## **GRADUATE ADVISING AND COMMITTEES**

### **Doctoral Advisor**

- Current Cherba, M. *Patient-medical team communication around body changes during treatment trajectories in surgical head and neck oncology patients*. (Melissa Henry, co-advisor)
- Cui-Laughton, C. *How the body constitutes organization: An empirical study of an Eastern martial arts organization*. (François Cooren, co-advisor)
- Mallette, S. *The digitization of organizational tensions: A CCO lens for studying ICTs*.
- Ruest, G. *Conceptualiser une organisation alternative dans une perspective processuelle*. (Erin Manning, advisor, Brian Massumi, co-advisor)
- Vézy, C. *La matérialisation de l'éthique en intelligence artificielle: Enquête sur le processus de consentement par et pour un agent conversationnel en santé mentale*.

- 2017 Boivin, G. *The institutionalization of an area of research through published and public discourse: The case of CCO scholarship* (Unpublished doctoral dissertation). Université de Montréal.
- 2011 Marroquín Velásquez, L. *Towards a communication-based understanding of organizational change: Koumbit's change process* (Unpublished doctoral dissertation). Université de Montréal. (François Cooren, co-advisor)
- Pelletier, É. *Hériter du français au Québec: Une étude ethnographique des manières par lesquelles les Québécois vivent les responsabilités linguistiques* (All but dissertation). Université de Montréal. (Julianne Pidduck, co-advisor)

#### **External Doctoral Dissertation Committee Member**

- 2019 Town, S. "*Mindful dis/engagement*": *Extending the constitutive view of organizational paradox by exploring leaders' mindfulness, discursive consciousness, and more-than responses* (Unpublished doctoral dissertation). Arizona State University, USA.
- 2014 Albu, O. B. *Transparency in organizing: A performative approach* (Unpublished doctoral dissertation). Copenhagen Business School, Denmark.

#### **Doctoral Dissertation Committee Chair or Member and Dean's Representative**

- 2019 Higham, L. *D'autres voix que la sienne. Manières de se faire écouter, modes d'écoute: Une étude des marqueurs d'écoute en séances de médiation* (Unpublished doctoral dissertation). Université de Montréal. (committee chair)
- Monfared, L. *Les processus communicationnels à l'intérieur d'un organisme iranien de protection sociale de l'enfance vulnérable: Le cas de la Société de protection sociale Imam Ali* (Unpublished doctoral dissertation). Université de Montréal. (committee chair)
- 2015 Ramos, A. *Sur les traces du virtuel: De la nature et du rôle de la dimension affective dans le processus de communication* (Unpublished doctoral dissertation). Université de Montréal. (committee chair)
- Shoham, A. *Patterns of discrepancy in perception of workgroup and organisational cultures and their relationships to well-being, commitment and organizational citizenship behavior* (Unpublished doctoral dissertation). Université de Montréal. (dean's representative)
- 2014 Gauthier, M. *Intimité au Québec: Étude ethnographique d'un réseau personnel* (Unpublished doctoral dissertation). Université de Montréal. (committee chair)
- 2013 Arriola Acosta, M. R. *La fonction éthico-thérapeutique du discours philosophique: La contribution de Ludwig Wittgenstein à la lumière du modèle de la vie philosophique de Pierre Hadot* (Unpublished doctoral dissertation). Université de Montréal. (dean's representative)
- 2012 Matte, F. *Figures, tensions et intensités organisationnelles à Médecins sans frontières: Une approche ethnographique* (Unpublished doctoral dissertation). Université de Montréal. (committee chair)
- 2006 Allagui, I. *Le web arabe à succès: Une étude empirique d'un espace médiatique émergent* (Unpublished doctoral dissertation). Université de Montréal. (committee chair)

#### **Doctoral Comprehensive Exam and Dissertation Proposal Committee Chair or Member**

- 2019 Zoglami, K. (Dissertation proposal). Université de Montréal. (committee member)

- 2018 Chanady, T. (Dissertation proposal). Université de Montréal. (committee member)  
 Dandurand, I. (Dissertation proposal). Université du Québec à Montréal. (committee member)  
 Parent, V. (Comprehensive exam). Université de Montréal. (committee chair)
- 2017 Azevedo Moreira, R. (Comprehensive exam). Université de Montréal. (committee chair)  
 Denault, V. (Dissertation proposal). Université de Montréal. (committee chair)  
 Fines-Neuschild, M. (Dissertation proposal). Université de Montréal. (committee member)  
 Plourde, M.-C. (Dissertation proposal). Université du Québec à Montréal. (committee member)
- 2016 Dandurand, I. (Comprehensive exam). Université du Québec à Montréal. (committee member)  
 Denault, V. (Comprehensive exam). Université de Montréal. (committee member)
- 2015 Fines-Neuschild, M. (Comprehensive exam). Université de Montréal. (committee member)  
 Mondor, P. (Dissertation proposal). Université du Québec à Montréal. (committee member)  
 Plourde, M.-C. (Comprehensive exam). Université du Québec à Montréal. (committee member)
- 2014 Bartels, G. (Dissertation proposal). Université de Montréal. (committee member)  
 Berner, N. (Dissertation proposal). Université de Montréal. (committee member)  
 Philip, K. (Dissertation proposal). Université de Montréal. (committee member)
- 2013 Berner, N. (Comprehensive exam). Université de Montréal. (committee member)
- 2011 Ramos, A. (Dissertation proposal). Université de Montréal. (committee member)
- 2010 Herera, A. (Dissertation proposal). Université de Montréal. (committee member)  
 Jaclin, D. (Dissertation proposal). Université de Montréal. (committee member)  
 Matte, F. (Dissertation proposal). Université de Montréal. (committee member)  
 Ramos, A. (Comprehensive exam). Université de Montréal. (committee member)
- 2009 Geagea, Z. (Comprehensive exam). Université de Montréal. (committee member)
- 2008 Matte, F. (Comprehensive exam). Université de Montréal. (committee member)

### **Master's Advisor**

- Current Madiot, L. *Étude de la création de sens dans une équipe de planification d'événement.*
- 2016 Boulahbal, C. *Le travail d'identité des journalistes algériens durant la décennie noire dans une perspective de construction de sens* (Unpublished master's directed study). Université de Montréal.
- Keric-Eli, C. *L'accomplissement de l'autorité d'un leader du développement personnel dans une perspective communicationnelle* (Unpublished master's thesis). Université de Montréal.
- Li, F. *L'appropriation des sites de réseaux sociaux par les étudiants internationaux pour s'adapter au pays d'accueil* (Unpublished master's directed study). Université de Montréal.
- Wang, L. *La diaspora chinoise en ligne: Une revue de la littérature* (Unpublished master's directed study). Université de Montréal.
- 2015 Ghazarossian, N. *Le rôle des médias sociaux dans le changement organisationnel: Usages en tension* (Unpublished master's directed study). Université de Montréal.
- 2013 Boivin, G. *Adaptation, ajustement, émotions et culture: Une étude communicationnelle de l'expérience émotionnelle de travailleurs expatriés à Taïwan* (Unpublished master's thesis). Université de Montréal.
- Fontaine-Giroux, G. *Sainte-Rose en Blanc, plus blanc que blanc* (Unpublished master's directed study). Université de Montréal.

- 2012 Da Costa, G. *L'expérience spirituelle de la construction du sens* (Unpublished master's directed study). Université de Montréal.
- 2011 Ellouk, J. *La construction identitaire d'une ONG par la communication: Le cas de Médecins sans frontières* (Unpublished master's thesis). Université de Montréal. (François Cooren, co-advisor)
- St. Martin, B. *La négociation de l'ordre par les interactions entre les membres d'une équipe multidisciplinaire* (Unpublished master's thesis). Université de Montréal.
- Wagnac, R. *La face et la figuration lors de l'instruction de base des Forces canadiennes* (Unpublished master's thesis). Université de Montréal.
- 2010 Dawlat, A. *Le processus de prise de décision dans un petit groupe: Le cas du Mzine* (Unpublished master's directed study). Université de Montréal.
- Leclerc, C. *Les émotions et l'apprentissage organisationnel* (Unpublished master's thesis). Université de Montréal. (Daniel Robichaud, co-advisor)
- 2008 Bogateanu, E.-L. *Conflict management behaviors in a management meeting: A conversation analytic study* (Unpublished master's thesis). Université de Montréal.
- Fortin, I. *La construction interactionnelle de l'identité d'expert: Une étude d'un débat télévisé* (Unpublished master's thesis). Université de Montréal.
- Muriel, G. *Making sense of organizational and national acculturation: An exploratory interview study of professional immigrants from Argentina in Montréal, Québec* (Unpublished master's thesis). Université de Montréal.
- 2007 Rouighi, N. *UNESCO: Multiples visages, une identité? L'identité et l'identification organisationnelle en contexte interculturel* (Unpublished master's thesis). Université de Montréal.

#### **Master's Thesis and Directed Study Committee Chair or Member**

- 2019 Balay, M. *Co-construction de l'autorité dans des séances d'hypnose de rue: Une approche constitutive de la communication* (Unpublished master's thesis). Université de Montréal. (committee member)
- Gauthier-Fortier, J. *Perspective communicationnelle des routines organisationnelles: Revue de la littérature* (Unpublished master's directed study). Université de Montréal. (committee member)
- Zhou, Z. *L'identification organisationnelle dans une entreprise de vente multiniveau: Une approche communicationnelle* (Unpublished master's thesis). Université de Montréal. (committee chair)
- 2017 Bidjerano, A. *Le fonctionnement des algorithmes sur le web, entre transparence et opacité: Le cas des achats publicitaires programmatiques* (Unpublished master's directed study). Université de Montréal. (committee member)
- Claveau, M.-P. *La dignité au travail chez les employés atypiques* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Reid, B. *Fugue en sol numérique: Le téléphone intelligent au quotidien* (Unpublished master's thesis). Université de Montréal. (committee chair)
- 2016 Lavoie, É. *La création de sens dans un contexte d'ambiguïté extrême: Bombardier et les performances du programme organisationnel visant à améliorer l'engagement de ses employés* (Unpublished master's thesis). Université de Montréal. (committee chair)



- Thi Quynh Chi, N. *Construction de l'image organisationnelle réfractée par les journaux et les groupes de pression: Le cas du gouvernement fédéral canadien dans la mise en oeuvre du projet de loi C-38* (Unpublished master's thesis). Université de Montréal. (committee member)
- 2015 Ambroise, D. *Une revue de littérature sur l'interaction police-citoyen dans le contexte américain (États-Unis)* (Unpublished master's directed study). Université de Montréal. (committee member)
- Ducroquet, C. *Les stratégies organisationnelles de gestion des rumeurs sur Internet: Une analyse ventriloque* (Unpublished master's thesis). Université de Montréal. (committee chair)
- 2014 Caidor, P. *L'importance de la polyphonie organisationnelle dans un processus de changement stratégique* (Unpublished master's thesis). Université de Montréal. (committee member)
- Haddoud, R. *Al-Jazira, entre perceptions et discours* (Unpublished master's directed study). Université de Montréal. (committee member)
- 2013 Charles, C. *Le rôleplay dans les communautés underground en France* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Mallette-Brochu, S. *La négociation de l'identité organisationnelle: Une analyse narrative du travail des employés de Médecins Sans Frontières* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Nya Ngongang, H. *Le contrôle sur l'Internet* (Unpublished master's thesis). Université de Montréal. (committee member)
- Selleger, S. *Action non humaine dans l'organisation en changement: Un examen épistémologique comparatif de la ventriloquie* (Unpublished master's thesis). Université de Montréal. (committee member)
- 2012 Berner, N. *"This wasn't supposed to happen": Making sense of emotions in the face of expectation breach* (Unpublished master's thesis). Université de Montréal. (committee member)
- Yang, L. *La construction des sens sur l'interculturalité d'une organisation multinationale: Le cas de Bombardier Inc.* (Unpublished master's thesis). Université de Montréal. (committee chair)
- 2011 Gagné, P. *La controverse publique au quotidien: Le cas d'un organisme de défense des droits LGBT* (Unpublished master's thesis). Université de Montréal. (committee member)
- 2010 Bergeron, C. D. *Le rôle des figures dans le cadrage d'une gestion de crise: L'analyse interactionnelle du centre des opérations d'urgence* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Bougeant, S. *Journal d'un philonaute sur MySpace* (Unpublished master's directed study). Université de Montréal. (committee member)
- Latourelle-Bernier, M. *La culture extrême: Une approche à la co-construction de la culture organisationnelle* (Unpublished master's thesis). Université de Montréal. (committee chair)
- 2009 Araya-Mendez, C. A. *Le discours organisationnel et la construction de responsabilité sociale d'entreprise: Une comparaison d'entreprises chiliennes et canadiennes* (Unpublished master's thesis). Université de Montréal. (committee member)
- Caron, A.-J. *Revue de la littérature organisationnelle sur les émotions: Une analyse métaphorique de l'organisation* (Unpublished master's directed study). Université de Montréal. (committee member)
- Côté Cyr, J. *"Natural Born Killers": La route de la violence suivant les traces de la mythologie américaine* (Unpublished master's directed study). Université de Montréal. (committee member)
- Qiao, Q. *The adoption and use of SMS among Chinese teenagers* (Unpublished master's thesis). Université de Montréal. (committee chair)

- Saint-Hilaire, C. *Cartes mentales et interactions communicationnelles* (Unpublished master's directed study). Université de Montréal. (committee member)
- Yameogo, N. T. *Les expressions d'autorité dans les interactions organisationnelles de Médecins sans frontières: Une approche dynamique* (Unpublished master's thesis). Université de Montréal. (committee member)
- 2008 Archambault, P. *Le processus de création d'une revue d'entreprise: Comment se construit la voix organisationnelle officielle* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Audet, T. *Production du film "Le Seigneur des Anneaux": Représentations et artefacts* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Couët, C. *Le leadership en tant que relation leader-employé dans une adhocratie* (Unpublished master's thesis). Université de Montréal. (committee member)
- McDonald, J. *Le pouvoir constitutif des stratégies rhétoriques des participants à une controverse socio-technique* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Pelletier, É. *L'accomplissement de l'intimité en présence d'autrui* (Unpublished master's thesis). Université de Montréal. (committee member)
- Pereira, C. *La figure des corps performants au cirque contemporain* (Unpublished master's thesis). Université de Montréal. (committee member)
- Ranger, A. *La résistance au changement: Un cas de changement affectant des entrepreneurs* (Unpublished master's directed study). Université de Montréal. (committee member)
- Raymond, S. *De la figure monstrueuse: De l'homme-spectacle à l'hyper-mâle ou une tentative de définition de mon histoire secrète* (Unpublished master's thesis). Université de Montréal. (committee member)
- 2007 Basque, J. *Religion et sphère publique: Une approche rhétorique de la participation des publics religieux à la controverse entourant le mariage gai au Canada* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Hinse, G. *Parti pris libéral des médias américains dominants: Analyse dramatisée d'un narratif* (Unpublished master's thesis). Université de Montréal. (committee member)
- Lalonde, D. *Comment les études sur la résilience peuvent-elles contribuer aux recherches sur la communication organisationnelle?* (Unpublished master's thesis). Université de Montréal. (committee member)
- Marion, B. *Relation mutuelle, échange et communication: Une analyse de la réciprocité en contexte organisationnel* (Unpublished master's thesis). Université de Montréal. (committee member)
- Marshania, N. *La reconstruction de l'identité nationale géorgienne après la Révolution des Roses* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Matte, F. *L'aide humanitaire d'urgence en actions. Une approche ethnographique: Le cas de Médecins sans Frontières* (Unpublished master's thesis). Université de Montréal. (committee chair)
- Ramos, A. *La transe'ndance et le mouvement de la conscience: Psychédélisme et empirisme radical au XXI<sup>e</sup> siècle* (Unpublished master's thesis). Université de Montréal. (committee chair)
- 2006 Fox, S. *Story-making: An analysis of journalistic practices in the radio news story* (Unpublished master's thesis). Université de Montréal. (committee chair)

Robert, F. *La construction de sens des membres d'une équipe de production de reportages d'affaires publiques* (Unpublished master's directed study). Université de Montréal. (committee member)

## DEPARTMENTAL, UNIVERSITY, AND VOLUNTEER SERVICE

### Professor

- 2019 – 2022 Member of planning committee, Faculté des Arts et des Sciences, Université de Montréal
- 2018 – 2019 Member of hiring committee for two tenure track assistant professor positions in social media studies, digital creation, or journalism studies, Département de Communication, Université de Montréal
- 2016 – 2017 Member of Prix d'Excellence en Enseignement aux Professeurs de l'Université de Montréal and Prix d'Excellence pour l'Encadrement aux Cycles Supérieurs de l'Université de Montréal selection committee, Vice-rectorat aux Affaires Étudiantes et aux Études, Université de Montréal
- 2015 – 2019 Member of committee for pedagogical integration ("CLIP"), Département de Communication, Université de Montréal (on sabbatical during 2017 – 2018)
- 2014 – 2015 Member of hiring committee for tenure track assistant professor position in organizational communication, Département de Communication, Université de Montréal
- 2012 – 2020 Director of Diplôme d'études supérieures spécialisées (DÉSS) en communication organisationnelle program, a post Bachelor of Arts degree in organizational communication, Département de Communication, Université de Montréal (on sabbatical during 2017 – 2018)
- 2009 – 2020 Director of Attestation d'études supérieures (AÉS) en communication dans les organisations en changement program, a post Bachelor of Arts degree in organizational change, Département de Communication, Université de Montréal (on sabbatical during 2017 – 2018)
- 2012 – 2020 Chair of Master of Arts, DÉSS en communication organisationnelle, DÉSS en *media*, culture et technologie, and AÉS en communication dans les organisations en changement admissions committee, Département de Communication, Université de Montréal (on sabbatical during 2017 – 2018)
- 2011 – 2020 Member of library committee, Département de Communication, Université de Montréal (on sabbatical during 2017 – 2018)
- 2011 – 2012 Member of undergraduate studies committee, Département de Communication, Université de Montréal
- 2009 – 2010 Member of committee overseeing the certificate program on public relations and committee overseeing the certificate program on advertising, Faculté de l'Éducation Permanente, Université de Montréal
- 2009 – 2010 Co-organizer (with Julianne Pidduck) of the Graham Spry Fund for Public Broadcasting conference on "Citizen journalism in Burma: A struggle for the freedom of public media," Département de Communication, Université de Montréal

- 2007 – 2010 Member of Master of Arts, DÉSS en communication organisationnelle, and AÉS en communication dans les organisations en changement admissions committee, Département de Communication, Université de Montréal
- 2007 – 2008 Member of selection committee for internal student scholarships (master’s and doctoral), Département de Communication, Université de Montréal
- 2006 – 2007 Member of selection committee for Social Sciences and Humanities Research Council of Canada student scholarships (master’s and doctoral), Département de Communication, Université de Montréal
- 2005 – 2009 Member of master’s scholarships selection committee for the Social Sciences and Humanities Research Council of Canada, Faculté des Arts et des Sciences, Université de Montréal
- 2005 – 2007 Member of committee for pedagogical integration (“CLIP”), Département de Communication, Université de Montréal
- 2005 – 2007 Departmental representative, Syndicat Général des Professeurs et Professeures, Université de Montréal
- 2005 – 2006 Member of committee for the strategic development of departmental research, Département de Communication, Université de Montréal
- 2004 – 2006 Member of AÉS en communication dans les organisations en changement admissions committee, Département de Communication, Université de Montréal
- 2004 – 2010 Member of statutory committee concerning faculty members’ conflicts of interests, Département de Communication, Université de Montréal

**Graduate Student**

- 1997 – 1998 Graduate student representative on departmental self-evaluation committee, Department of Policy and Organization Studies, Tilburg University
- 1996 – 1997 Graduate student representative at faculty meetings, Department of Policy and Organization Studies, Tilburg University

**Volunteer**

- 2019 – 2021 Member of CPE (Centre de la Petite Enfance) de l’Université de Montréal governing board

**LANGUAGES**

- Dutch (native language)
- English (fluent in reading, writing, and speaking)
- French (fluent in reading, writing, and speaking)
- German (moderately fluent in reading, writing, and speaking)